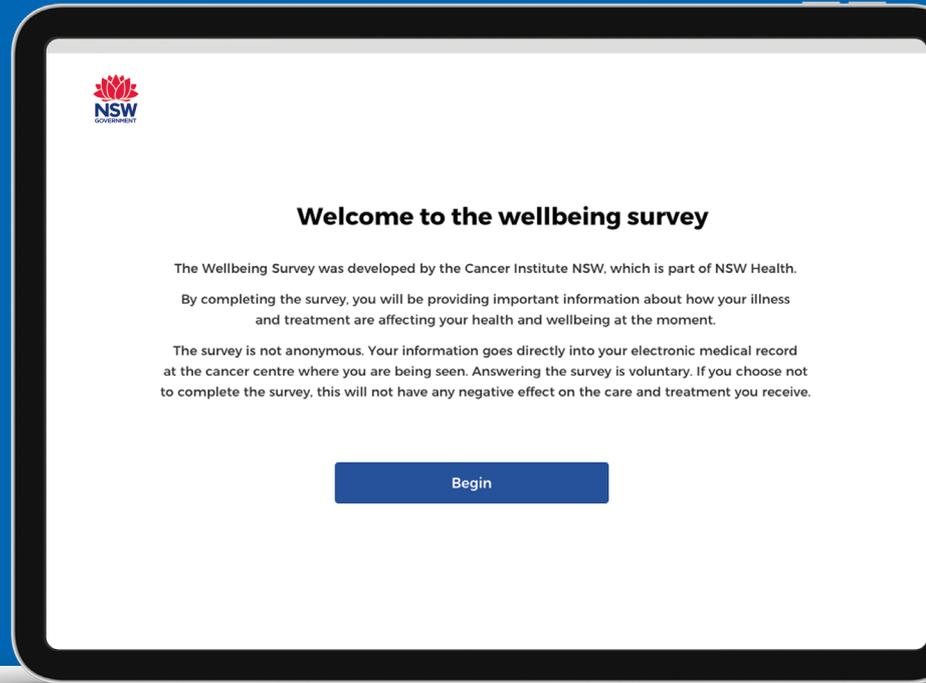




Cancer Institute NSW

Patient-reported measures

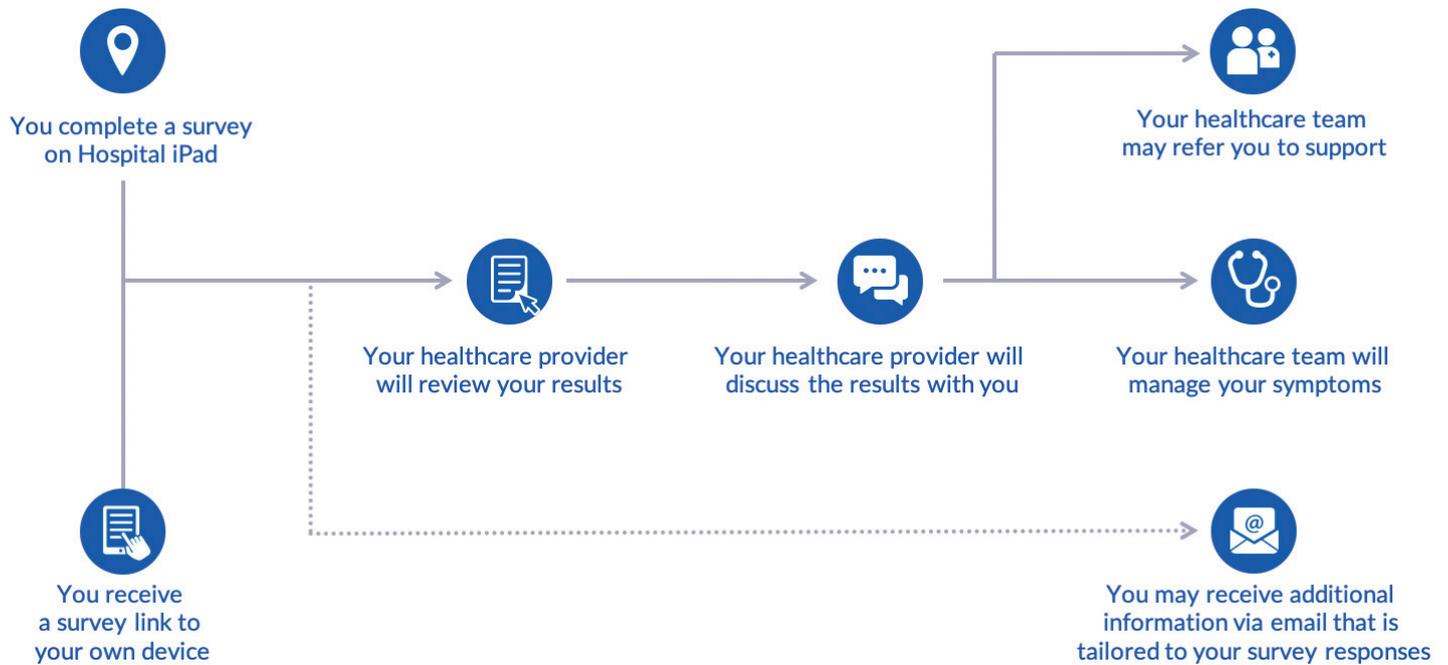
Information for patients



We have introduced a system with the aim of delivering the best health care for you. You may be asked to complete an electronic survey about what matters most to you about your health and care.

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|---|---|
| <p>➤ What are patient-reported measures (PRMs)?</p> | <p>PRMs are a way for you to tell your health care team about your general wellbeing and provide feedback about your care.</p> |
| <p>➤ Why is completing a survey important?</p> | <p>By completing a survey, you are helping your healthcare team to understand how you are feeling. This helps them focus on what matters most to you.</p> |
| <p>➤ How do I complete a survey?</p> | <p>How you complete the survey depends on your cancer centre.</p> <p>At some centres you complete the survey on an iPad when you attend an appointment at the centre. Other centres let you complete the survey on your own device (mobile phone, laptop, tablet) either at the cancer centre or at home.</p> |
| <p>➤ Will I receive feedback on my responses?</p> | <p>Yes. Your healthcare team will review your responses and discuss these with you.</p> <p>You can also choose to receive additional information tailored to your survey responses. This information will be sent to your email address or you can access it directly by visiting patients.cancer.nsw.gov.au</p> |

> How does it work?



> Who has access to my survey information?

Your survey responses form part of your health care record at your cancer service and can be accessed by your healthcare team.

All NSW health employees are obliged to handle your personal health information confidentially according to the Health Records and Information Privacy Act 2002. For more information, please ask a member of your healthcare team.

> Do I have to complete a survey?

No, surveys are not compulsory.

If you don't complete a survey, you will still receive the best care available. However, completing a survey gives your healthcare team more information about what is important to you.

> Will I receive a copy of my survey responses?

When you complete a survey, the responses go to your healthcare team who will discuss them with you.

If you would like a copy of your responses, you can ask your healthcare team.

> Will my survey responses go to My Health Record?

No, your responses will not be sent to your My Health Record.

> How can I get more information?

For more information, speak to your health care team or visit the PRMs web page: cancer.nsw.gov.au/patient-reported-measures